

WDDS NEWSLETTER

November 2019 BUSINESS NAME Volume 24, Issue 2

Nov Gen Meeting	2
Jan Gen Meeting	3
WDDS Night Out	4
March Gen Meeting	5

FUTURE MEETING DATES

November 11, 2019. "An Introduction to Dental Sleep Medicine." Dr. Anjoo Ely. Weber's Inn. 615pm.

November 20, 2019. New Dentist Study Club. TBD

January 16th, 2020. New Dentist Study Club. TBD.

January 24, 2020. "Overcoming I'll Think About It" Cathy Jameson PhD. WCC Morris Lawrence Building. 9am-4pm

February 7, 2020. WDDS Night Out Event.

March 9, 2020. "The New Staging and Grading of Periodontitis." Dr. Mark Zahn. "An MDA Update." Dr. Margaret Gingrich DDS. Weber's Inn. 6:15pm.

March 19, 2020. Legislative Evening

April 29-May 2, 2020. MDA Annual Session, Grand Rapids, MI

May 28-31, 2020. Mission of Mercy. Dort Federal Credit Union Event Center . Flint, MI.

October 15-19, 2020. ADA Annual Meeting. Orlando, Fl.

Blue Cross Blue Shield of Michigan and Blue Care Network changing November 1, 2019.

October 31, 2019

Blue Cross Blue Shield of Michigan and Blue Care Network commercial plan administration changing November 1, 2019.

Dear Dentist:

Blue Cross Blue Shield of Michigan and Blue Care Network is pleased to announce that, effective November 1, 2019, DentaQuest will administer dental benefits for the Blue Cross and BCN commercial business. This is in addition to their current administration of the benefits for Blue Cross Medicare Advantage members.

Many things will remain the same for your day-to-day operations as part of this migration, including the Blue Cross and BCN network structure, the provider and member service phone numbers, find a dentist link, fee schedules, real time transactions and more. We will be making some changes to improve our claims processing and servicing, so be sure to watch for continued communications in the upcoming months.

Once again, it's important to remember that the Blue Cross and BCN dental benefit plans are not changing. If you are part of the DenteMax, Dental Network of America, UCCI, Careington or Dental Connection Networks, you are participating with Blue Cross Blue Shield of Michigan Dental Plans.

For more information, please visit <u>dentaquest.com/mi/dentists</u>* and see the enclosed provider guide or visit <u>bcbsm.com/providers</u>. We are committed to administering dental programs effectively and efficiently and will provide appropriate training on all DentaQuest dentist tools, so you can spend more time with your patients. We look forward to continuing to work with you to make Michigan smile!

What changes?	What stays the same?
Provider portal: DentaQuest has launched a provider portal system for Blue Cross and BCN commercial and Medicare Advantage dentists. This portal will allow you to verify patient eligibility	Network: There will be no changes to the Blue Cross and BCN network as part of this migration.
and benefit detail, submit claims/pre-estimates, view your EOBs, check payment statuses, and contact DentaQuest through live chat and messaging without having to call customer service.	Dentist updates: Please continue to contact your network contract owner for any updates to your practice.
Claims: DentaQuest will process your claims. You must update your electronic Payor ID to BBMDQ, mailing addresses, and links for online submission to ensure that the claims are being accurately submitted.	Fee schedule: Questions related to fee schedules should be directed to your network contract owner
Payments: DentaQuest will release your claim payments. You can choose between paper checks via mail OR direct deposits.	Benefits: Benefits will remain unchanged.

PAGE 2 WDDS Newsletter

WDDS GENERAL MEETING: MONDAY, NOVEMBER 11, 2019

WEBER'S INN

3050 JACKSON RD

ANN ARBOR, MI 48103

"An Introduction to Dental Sleep Medicine"

PRESENTED BY:

Anjoo Chaudhry Ely, D.D.S.

6:15PM REGISTRATION/SOCIAL TIME 7:00 DINNER & ANNOUNCEMENTS, 7:30 PROGRAM

PLEASE REGISTER ONLINE BY NOVEMBER 4. SIGN IN, NAME TAGS & CE VOUCHERS FOR GUESTS WILL BE AT THE REGISTRATION TABLE FOR PICK UP.

NO COST to WDDS ACTIVE & ASSOCIATE MEMBERS \$35.00 LIFE, RETIRED AND LIMITED TIME PRACTICE MEMBERS \$45.00 NON-DENTIST GUEST FEE \$100 NON MEMBER DDS'S FEE

CE CREDITS: 1.0

Speaker Bio:

Dr. Ely is a Diplomate for both the American Board of Dental Sleep Medicine and the American Sleep and Breathing Academy and is on staff with St. John's Providence Hospital. She attended the University of Michigan, earning her Doctor of Dental Surgery degree in 1997. She is an active member of the Detroit District Dental Society, American Dental Association and the Michigan Dental Association. Dr. Ely also lectures nationally educating other dentists about treatment of Sleep Apnea with dental oral appliance therapy. Throughout her 20 years in private practice, she has maintained an emphasis on continuing education through a range of post graduate courses that include an emphasis on dental sleep medicine. Dr. Ely provides comfortable, non-invasive solutions to sleep disorders such as disruptive snoring and obstructive sleep apnea. Using oral appliance therapy, she is able to help OSA sufferers manage their apnea when they cannot tolerate CPAP, or don't want to try CPAP therapy. These compact, comfortable devices are custom-fit appliances fabricated to hold the lower jaw in a precise position to prevent airway collapse during sleep. Due to their compact size and lack of complex hardware, oral appliances are discrete to wear, easy to maintain and ideal for travel. Oral appliances are covered by Medicare and private commercial payors.

Course Overview:

Role of the Dental office in screening for Obstructive Sleep Apnea

Signs and Symptoms of Obstructive Sleep Apnea

Available treatments for Obstructive Sleep Apnea including Cpap, surgery, and oral appliances

Types of oral appliances

Determining how to set the appliance - bite registration techniques

Home sleep testing for demonstrating efficacy

Medical billing for appliances

Collaborating with physicians

Course Objectives:

Upon completion of this lecture participants should be able to:



To recognize the dental signs and symptoms of OSA

To recognize the systemic effect on the body of having OSA To understand that dentists are on the forefront of screening for this life shortening disease.

WDDS MEETING-- FRIDAY, JANUARY 24, 2020

Washtenaw Community College 4800 E. Huron River Dr. Ann Arbor, MI 48105

"Overcoming "I'll Think About It"

Presented by:

Cathy Jameson, PhD

8:15AM CHECK-IN, COFFEE/TEA-9am-4pm 6 CEU LECTURE

PLEASE NOTE: LUNCH IS INCLUDED FROM NOON – 1pm Staff and dental auxiliaries ~**\$65** each participant before Oct 21, 2019. \$100 after Oct 21, 2019

> Non Member DDS's \$200 before Oct 21, 2019, \$250 after Oct 21, 2019 All Member DDS's-**\$35** before Oct 21, 2019, \$60 after Oct 21, 2019

ALL HYGIENISTS, ASSISTANTS AND OFFICE STAFF ARE INVITED AS WELL AS ALL DENTISTS. DOCTORS ARE ENCOURAGED TO BRING STAFF MEMBERS LIMITED SEATING-PLEASE REGISTER BY OCTOBER 21, 2019

Speaker Bio

Cathy Jameson is the founder of Jameson Management, an international dental management, marketing and hygiene coaching firm. The Jameson Method of Management, developed by Cathy, offers proven management and marketing systems for helping organizations improve their workflow and efficiency in a positive, forward thinking culture. Cathy earned a bachelor's degree in Education from the University of Nebraska at Omaha and then a Master's Degree in psychology from Goddard College. She received her doctorate from Walden University.

A popular speaker at dental meetings, both domestically and abroad, Cathy brings her vast experience as well as humor and heart to each of her powerful programs. Cathy has been named one of the Top 25 Women in Dentistry as well as being the recipient of the second Lifetime Achievement Award from the American Association of Dental Office Managers in 2014. She considers herself a life long learner and encourages those around her to be in a constant state of study, growth and action. She is the author of several books, including her latest title: Creating a Healthy Work Environment.

Course Objectives:

- LEARN the art of the New Patient Experience.
- SURROUND yourself with dental professional superstars! Learn how to create a culture in your practice that empowers, inspires and reflects true professionalism and well-managed systems.
- · COMMUNICATION! Communication! Communication! Develop the skills necessary for effective listening and speaking.
- PRACTICE MAKES PERFECT! Learn techniques necessary for successful case presentation.
- WHAT ARE MY OPTIONS? Find out how to make financial arrangements and how to find financial options that work for your patients and your practice.
- FIRST IMPRESSIONS COUNT! How to create an ambiance inside your practice and throughout your community that reflects the quality of dentistry you wish to provide.
- **Henry Schein Dental has graciously

provided the speaker fees for Ms. Cathy Jameson so we can bring you this at a reduced fee**

Cancellation/Refund Policy: A notice of cancellation is required for this CE programs by December 23, 2019. Refunds will be granted upon written request, less a \$25 administration fee. An email is an acceptable notification. bkolling@washtenawdentalsociety.org





The Washtenaw District Dental Society is an ADA CERP recognized provider. ADA CERP is a service of the American Dental Association to assist dental professionals in identifying quality providers of continuing dental education. ADA CERP does not approve or endorse individual courses or instructors, nor does it imply acceptance of credit hours by boards of dentistry. The Washtenaw District Dental Society designates this activity for 1 continuing education credit. Concerns or complaints about a CE provider may be directed to the provider or to ADA CERP at www.ada.org/cerp

PAGE 4 WDDS Newsletter

Friday February 7, 2020

DINNER 5:45 PM

ANN ARBOR PEDIATRIC DENTISTRY-CHELSEA

200 SOUTH MAIN STREET (M-52), CHELSEA, MI 48118 PERFORMANCE 8:00 PM

"Roadsigns"

THE PURPLE ROSE THEATRE 137 PARK ST, CHELSEA, MI 48118

Early Paid Registrations received by 12/20/2019 get savings:

PACKAGE COST TO WDDS ACTIVE & ASSOCIATE MEMBERS \$0 LIFE, RETIRED AND LIMITED TIME PRACTICE MEMBERS \$35.00, GUESTS \$60.00 **After 12/20/2019 thru 1/15/2020--\$50 ALL TYPES OF MEMBERS, \$75 GUESTS**

REGISTRATION CLOSES JANUARY 15, 2020, OR BEFORE IF TICKETS SELL OUT Space is Limited

DIRECTIONS:

From Detroit/Ann Arbor/Points East: Take I-94 westbound to the Chelsea/Manchester exit #159. The exit ramp will curve sharply to the right to a traffic light (M-52.) Turn left at the light and travel approximately 2 miles north on M-52 until you reach downtown Chelsea. The first downtown traffic light will be at the intersection of Park Street and M-52. Park Street is labeled as South Street on the opposite side of M-52. Turn right at this light. The theatre (brick exterior) is on the left side approximately 100 yards down Park Street. Parking is available on Park Street or in the municipal lot next to the theatre. You may use this same parking location for the restaurant as well. Ann Arbor Pediatric Dentistry, is one block west of the theater on M-52 (Main St). Purple Rose Theatre Phone #734-433-7673. www.purplerosetheatre.org

Performance-"Roadsigns"

"Roadsigns" is a beautiful, lyrical new play by Jeff Daniels. The play follows Lance, a young poet, as he embarks on a journey to find the way to himself. This nostalgic tale is filled with rich characters who dwell on the outskirts of life, each following a dream or hoping to bump into one. Original music by Jeff Daniels and Ben Daniels. *Contains adult language & content.

Please email the WDDS at: bkolling@washtenawdentalsociety.org or register thru the WDDS website or mail in the below with a check or CC by 12/20/2019.

NO REFUNDS AFTER 1/15/2020	
WDDS Member's Name (please print):	contact phone
Guest Name (please print):	contact email
Number of Tickets: dinner & theatre pkg visa mc amex	#sec#
Amt enclosed(Make check payable to WDDS) Please send this or 1/15/2020 for regular price plan to: WDDS, PO Box 2584, Ann Arbo	portion with remittance. It must be postmarked no later than 12/20/19 for savings or. MI 48106-2584

THE WDDS IS A COMPONENT OF THE MICHIGAN DENTAL ASSOCIATION

Business Name

PO Box 2584 Ann Arbor, MI 48106-2584

> Phone: 555-5555 Fax: 555-555-5555 Email:





washtenaw

DISTRICT DENTAL SOCIETY

WDDS GENERAL & BUSINESS MEETING: MONDAY, MARCH 9, 2020

WEBER'S INN

3050 JACKSON RD

ANN ARBOR, MI 48103

"An MDA Update"

MDA President Dr. Margaret Gingrich

and

"The New Staging and Grading of Periodontitis"

Dr. Mark Zahn

6:15PM REGISTRATION/SOCIAL HOUR, 7:00 DINNER & ANNOUNCEMENTS, 7:30 PROGRAM

PLEASE REGISTER ONLINE BY MARCH 2, 2020. SIGN IN, NAME TAGS & CE VOUCHERS FOR GUESTS WILL BE AT THE REGISTRATION TABLE FOR PICK UP.

NO COST to WDDS ACTIVE & ASSOCIATE MEMBERS

LIFE, RETIRED AND LIMITED TIME PRACTICE MEMBERS \$35.00

GUEST FEE \$45.00 for non-dentistguests

(Non Member DDS's \$100)

CE CREDITS: 1.0

Course Overview:

Dr. Margaret Gingrich will present "An MDA Update"

Attendees will learn:

-what an MDA membership does for them!

Dr. Mark Zahn will present a review of the new Classification of Periodontal and Implant disease as outlined in the 2017 World Workshop

Speaker Bio:

-Dr. Margaret Gingrich is the president of the Michigan Dental Association,

Dr. Mark Zahn received his bachelor's degree from Calvin College; he went on to earn his dental degree from the University of Michigan Dental School in 1987. In 1990, he obtained a dual master's degree in Periodontics and Restorative Dentistry from the Horace H. Rackham School of Graduate Studies at the University of Michigan. He served as President of the Periodontal Bunting Society in 2008 and continues to serve on the Endowment committee. He has served as on the Young Dentist Committee and as a delegate for the Washtenaw Dental Society. He served as President of the WDDS in 2014.

A lifelong resident of Ann Arbor, Dr. Zahn has maintained a private practice since 1990. He is a member of numerous professional organizations, including the American Dental Association, American Academy of Periodontology, Michigan Dental Association, Michigan Periodontal Alumni, International Team of Implantology, Academy of Osseointegration, Midwest Periodontal Society and a member of the Omicron Kappa Upsilon Honorary Dental Society. He is also committed to the education of future dentists and was an Adjunct Clinical Assistant Professor at University of Michigan for 28 year and is currently a member of the Dean's Faculty.